

The Marsh Spa

We've missed you and are so excited to welcome you back to The Marsh Spa!

Below is an overview of efforts we've put in place to welcome you back to our Spa safely and comfortably as we navigate through the COVID-19 reopening process. For the health, safety and wellbeing of our members, staff and guests, we are asking everyone to be mindful of temporary new practices at The Marsh Spa.

What to expect on your visit to The Marsh Spa:

- We are pleased to welcome you back to a personal spa experience designed to make you feel comfortable and safe. Marsh Members receive first priority for service bookings but we will accept guests as openings allow.
- Wearing face coverings and observing all COVID-19 health and safety regulations, we are confident that we have created the space and time for relaxation and restoration.
- Please note that appointments are staggered for physical distancing and to allow ample time for proper sanitizing between each and every service.
- Spa Services Currently Available: Massage, acupuncture, nail care including manicure/pedicure, and facials (with the exception of derma-planing, peels and microdermabrasion). Waxing, brow and lash tinting can be booked as add-on services. All services are 40 minutes or longer; no express services at this time. Spa and skin care products are available for purchase.

Please expect these necessary adjustments:

- Spa appointments are made by phone only (i.e., no walk-ins or web bookings) and consent forms handled in your treatment room. Your services including gratuity and products will be charged to the credit card you provided when you booked your service or charged to your Member account. No cash transactions.
- Masks are required and must remain on unless guided by your technician to remove them for the type of service you are receiving.
- Please arrive 10 minutes before your appointment and call Spa reception at 952-935-8905 from your vehicle or outside to check-in. When your technician is ready, our staff will call to welcome and escort you from The Marsh front lobby directly to your treatment room where you will prepare and change.
- Restrooms are open but Spa locker rooms and the Great Room are temporarily closed. We also cannot offer Marsh robes and slippers at this time. Bottled water is readily available.
- We will take your temperature and you will complete a Client Intake/COVID-19 Consent Form. If your Spa health history form on file is out of date, or if you are new to The Spa, we will ask you to update that as well.
- After your service, your technician will discuss any product needs and arrange to have them ready for you at check out.
- If you are a Marsh member and you want to exercise before or after your Spa service, you must make a separate reservation through The Marsh front desk (952-935-2202). Marsh Day Passes for non-members are not available at this time.

Please contact the Spa at 952-935-8905 or spa@themarsh.com with any questions. Thank you for choosing The Marsh Spa and we look forward to seeing you!

The Marsh Spa Staff

